



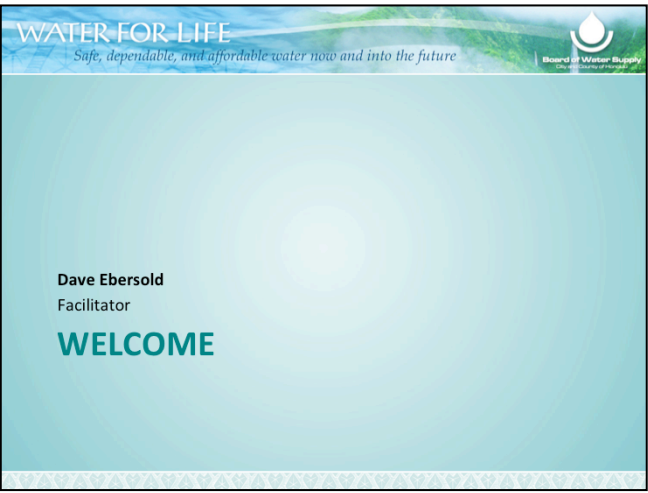
**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*

Board of Water Supply  
City & County of Honolulu

**Stakeholder Advisory Group**

**Board of Water Supply  
City & County of Honolulu**

**Wednesday, September 14, 2016**

A presentation slide with a teal background. At the top, there is a banner with a landscape image of water and green hills. The banner contains the text "WATER FOR LIFE" in white, followed by the tagline "Safe, dependable, and affordable water now and into the future" in a smaller font. On the right side of the banner is the logo for the Board of Water Supply, which consists of a white water drop icon above the text "Board of Water Supply" and "City and County of Denver" in a smaller font. Below the banner, the text "Dave Ebersold" and "Facilitator" is displayed in a dark teal font. Below that, the word "WELCOME" is written in a larger, bold, dark teal font. At the bottom of the slide, there is a decorative border with a repeating geometric pattern.

**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*

Board of Water Supply  
City and County of Denver

**Dave Ebersold**  
Facilitator

**WELCOME**

WATER FOR LIFE

*Safe, dependable, and affordable water now and into the future*



Board of Water Supply  
City and County of Honolulu

## WELCOME NEW STAKEHOLDERS

Gladys Quinto Marrone  
BIA – Hawaii

Bob Leinau  
North Shore Neighborhood Board




**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*

Board of Water Supply  
City of Denver, Colorado

**Public Comments on Agenda Items**

The image shows a presentation slide with a teal background. At the top, there is a banner with a landscape of water and green hills. The banner contains the text 'WATER FOR LIFE' in a bold, sans-serif font, followed by the tagline 'Safe, dependable, and affordable water now and into the future' in a smaller, italicized font. To the right of the banner is the logo for the Board of Water Supply, City of Denver, Colorado, which features a stylized water drop icon. The main body of the slide is a solid teal color with the text 'Public Comments on Agenda Items' centered in a bold, dark teal font. At the bottom of the slide, there is a decorative border consisting of a repeating pattern of small, light-colored floral or geometric motifs.


**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*



**Meeting Objectives**

- ◆ Review Draft WMP outreach efforts and public comments received
- ◆ Your Draft WMP comments and discussion

**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*



**Action**

Review and accept notes from  
Stakeholder Advisory Group Meeting #8  
on Tuesday, July 12, 2016

WATER FOR LIFE

*Safe, dependable, and affordable water now and into the future*



Board of Water Supply  
City of Los Angeles

**Ernest Lau, P.E.**  
BWS Manager and Chief Engineer

## **BWS UPDATES**

WATER FOR LIFE

*Safe, dependable, and affordable water now and into the future*



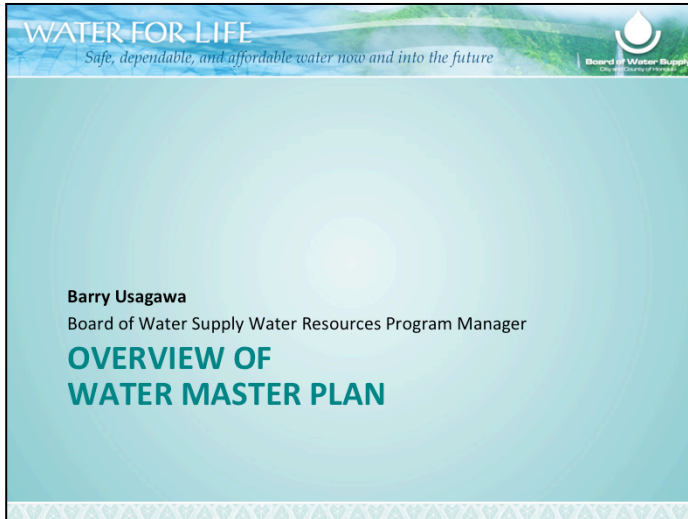
Board of Water Supply  
City and County of Honolulu

**Mahalo!**

**Questions & Answers**







**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*

Board of Water Supply  
City of San Diego

**Barry Usagawa**  
Board of Water Supply Water Resources Program Manager

**OVERVIEW OF  
WATER MASTER PLAN**



**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*

Board of Water Supply  
www.bwsny.org

**SUMMARY OF OUTREACH  
ACTIVITIES**

The image shows a banner for 'Water for Life' with a background of a green landscape and water. The banner includes the organization's name, a tagline, and a logo. Below the banner, the title 'SUMMARY OF OUTREACH ACTIVITIES' is centered on a teal background.

## Public Outreach

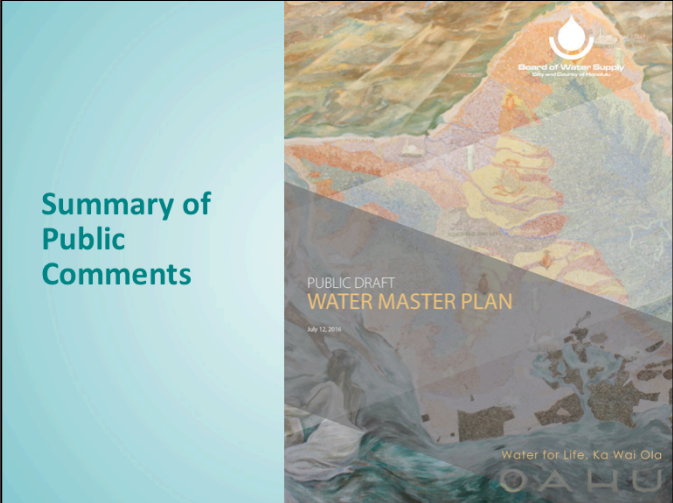
- ◆ Press Release
- ◆ Ernest Lau Interview – KHON Living808
- ◆ Newspaper coverage
- ◆ Letters & Draft WMP to all O’ahu-based elected officials
- ◆ Notification to Neighborhood Commission Office
- ◆ Neighborhood Boards informed in person by BWS representatives
- ◆ Draft Water Master Plan and Summary available at all state public libraries throughout O’ahu

### **Top 10 Things You' ll Want to Know**

- ◆ Water bill insert to all customers, with letter from Manager
- ◆ Mailed with letter to Native Hawaiian Organizations and various community groups (*75 letters total*)
- ◆ Available by cashier counter in BWS Lobby for walk-in customers
- ◆ Distributed at Ready 2 React Emergency Preparedness Fair at Pearl Ridge Shopping Center
- ◆ All Draft WMP documents available on BWS Website

## **Presentations**

- ◆ 17 presentations to Neighborhood Boards, community & service organizations, business groups
- ◆ 3 presentations calendared ahead
- ◆ Estimated 420+ total attendance to date



## Number of Public Comments

- ◆ 35 commenters
- ◆ 8 of those identified affiliations
  - Trust for Public Lands
  - Ewa Beach NB
  - North Shore NB
  - Diamond Head – Kapahulu NB
  - Malama Manoa
  - Kapolei Rotary
  - East O’ahu Farm Bureau
  - Poamoho Camp
- ◆ 84 total comments and questions

## Public Comment Topics

- ◆ 20 Technical
  - main breaks (7)*
  - energy and recycled water (3 each)*
  - seawater desalination (2)*
  - seawater intrusion and water pressure (1 each)*
- ◆ 20 Policies
- ◆ 14 Conservation and/or watersheds
- ◆ 8 Water bills or rates
- ◆ 7 Requests for more information
- ◆ 5 Implementation
- ◆ 5 Costs not being included in WMP
- ◆ 4 Red Hill



### **BWS will Respond to All Public Comments**

- ◆ Table of comments and BWS responses will be prepared and posted on BWS website
- ◆ All commenters will receive individual responses



**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*

Board of Water Supply  
City of Phoenix

# TRACKING WATER SYSTEM HEALTH

## Scorecard Format

- ◆ Organized around BWS' s six functions
- ◆ Detailed indicators for financial, operational, capacity, structural and management goals
- ◆ Annual metrics to quantify results
- ◆ Color coded ratings


**Green** met/on track to meet goal

**Yellow** miss by <10% of goal

**Red** miss by >10% of goal

### Scorecard Purpose

- ◆ Track advancement to achieve WMP goals
- ◆ Identify progress - what have we done well
- ◆ Capture opportunities for improvement - what can we do better
- ◆ Annual reporting and accountability to BWS Board and public




**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*

Board of Water Supply  
City of Denver

**Dave Ebersold**  
Facilitator

**DRAFT WATER MASTER PLAN  
DISCUSSION AND  
RECOMMENDATIONS**




**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*

Board of Water Supply  
City of Phoenix

**Dave Ebersold**  
Facilitator

**SUMMARY AND NEXT STEPS**



## Other Items

- ◆ Interest in tour of  
Honouliuli Recycled Water Facility
- ◆ Next Meeting  
Tuesday, November 15  
4:00 – 6:30 pm  
Honolulu Club - Hawaiian Electric
- ◆ 2017 meeting schedule

**WATER FOR LIFE**  
*Safe, dependable, and affordable water now and into the future*

Board of Water Supply  
The City of Honolulu



ENTRUSTED TO US TO  
**PRESERVE**  
FOR FUTURE GENERATIONS

**Mahalo!**